



Lansweeper Professional Services

Implement. Configure. Verify.



With a majority of organizations allowing employees to bring IT equipment home at the start of the pandemic, and more than half now provisioning new hardware to support a **hybrid workforce**, understanding what's deployed on your estate and accessing your network is harder than it once was.

SHI's Lansweeper Professional Services are designed to provide both the technology and expertise you need to find and identify every IT asset in use.

You'll get the visibility you need to streamline IT Asset Management and IT Service Management processes, optimize your environment, reduce costs, and avoid risk.

Implementation and Consulting Services

SHI and Lansweeper bring the best-of-breed discovery technology, along with expert implementation and consulting to help you quickly install and configure the application for maximum effectiveness.

Our implementation specialists work with you to understand and architect a solution based on the requirements and complexity of the environment, offering three service levels: Standard, Professional, and Professional+. Post-delivery support is also available to address your unique needs. Our Professional level implementation allows for additional consulting hours that can be used post implementation to fine tune the application or provide extended training and customized reporting.

You may purchase additional hours at a discounted, pre-set rate.

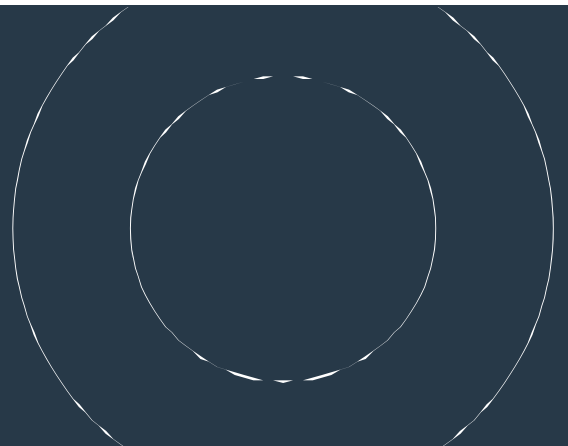
Implementation Services

Configuration Support

Consulting Services

Reporting and Dashboards

Validation



What's included*	Standard	Professional	Professional+
Base Rate	\$12,000	\$18,912	\$24,696
Rate Discount	0%	1.5%	2%
Total Implementation	\$12,000	\$18,912	\$19,992
Additional Hours			16
Hourly Rate	\$300	\$296	\$294
Travel and Expense	Additional	Additional	Additional
Central Location Deployment	×	×	×
Multiple Location Deployment			Up to 3
Prerequisite check			
Compute Resources, Software, Network, Discovery credentials	×	×	×
Architecture / Design		×	×
Change Management / Security			×
Installation	×	×	×
Configuration			
Device discovery	Up to 2,500	Up to 5,000	Up to 15,000
Install / Configure Agent		50	100
Define Local/Directory User	Up to 2	Up to 6	Up to 10
Define Personas	Up to 2	Up to 3	Up to 5
Verify Lansweeper	×	×	×
Configure Manual Entry		×	×
Configure Location, Department, Custom Fields			×
Setup Default Reporting	×	×	×
Setup Simple Custom Reporting		Up to 3	Up to 10
Setup Custom Dashboards	1	Up to 3	Up to 5
Cloud Introduction	×	×	×
Configure cloud setup		×	×
Customize cloud Dashboards		Up to 1	Up to 5
Supporting Configuration (Credentials, Ranges, Schedules)	×	×	×
Visio of Install		×	×
Basic User training	Up to 1 hour	Up to 1	Up to 2 hours
Agent deployment training		Up to 1 hour	Up to 1 hour
Reporting and Dashboard creation training		Up to 1 hour	Up to 1 hours
Project Management	×	×	×



Complete visibility and control of assets



Continuous asset and security compliance



Optimized purchases and reduced IT costs



Contract and subscription renewal and expiry tracking

For more information, visit SHI.com/ITAM or contact ITAM@SHI.com.

*High level summary. For more detail, please contact ITAM@SHI.com.